

ADVISORY BOARD
THE POSTCODE ADDRESS FILE

A PAB CHARTER

Note by the Chairman

The advisory board is intended to secure accountability to users and transparency in data supply relating to a full UK postal address file and its derivatives. It is independent of Royal Mail, OFCOM and all other market participants. The advisory board will tender reliable and relevant advice to all parties within the market to achieve its intended remit.

Remit

- 1) To provide advice and informed opinion on the strategic direction of address data (including the requirements of mail delivery points and of geographic data), including opportunities for innovation.
- 2) To have regard to the current situation, such as legislation, and to future requirements, such as ownership, management, quality, access and the efficiency of data sources, all in the context of support for the United Kingdom economy.
- 3) To champion and improve the accuracy, completeness, speed and all aspects of quality in address data.
- 4) To stimulate and broaden the use of address based reference tools.
- 5) To monitor the efficiency of operations and maintenance of the UK address file with a view to reducing the cost of supply and use. To further the transparency of costs in the Address Management Unit (AMU) as the supplier of PAF. To protect the ring-fenced and regulated nature of PAF and advise on potential conflicts of interest. Thereby ensuring the PAF licenses and costs are reasonable to both supplier and users, including future possible supply arrangements.
- 6) To consider and advise on the needs of users and citizens in relation to PAF. To direct the deployment and development of PAF and associated products to best meet these needs. This includes but is not limited to oversight of the AMU investment programme and planned use of any profits above the permitted regulated levels.

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